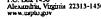


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APPLICANTS Francis J. Scahill, Ipswich, UNITED KINGDOM; Paul B. Deans, Melton, UNITED KINGDOM; Simon Pa Ringland, Ipswich, UNITED KINGDOM; *** CONTINUING DATA *************************** This application is a 371 of PCT/GB03/03189 07/25/2003 *** FOREIGN APPLICATIONS ************************************									
35 USC 119 (a-d) conditions				STATE OR COUNTRY UNITED KINGDOM	SHEETS TOT DRAWING CLAI 9 14		MS	INDEPENDENT CLAIMS 2	
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TITLE Information provision for call centres									
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